



SUMMER 2008

Family Connections

SPECIAL

POINTS OF

INTEREST

- GREAT RATES—CHECK IT OUT!
- Annual Verification of Accounts—Please check your statement for accuracy.

INSIDE THIS ISSUE:

Reverse mortgage— 2
The new retirement plan.

Debit Card Changes 2

GCU Annual 2
Privacy Statement

New Prepaid VISA 3
card

Free gifts and 3
money on Kid's accounts.

VISA Gold card rate 3
change

GCU Holiday clo- 3
sures

5 Yr Certificate 3
special

Check 21 informa- 4
tion.

DID YOU KNOW INTEREST RATES MAY BE GOING UP????? DON'T MISS OUT ON GCU'S GREAT LOAN RATES



To assist our members with purchasing vehicles that get better gas mileage GCU offers a 1% rate reduction on loans for vehicles (2007, 2008 & 2009 models with less than 10,000 mi.) that get 24 or more miles per gallon.



You will have a hard time beating GCU's rates that are still as low as **4.20%.**

GO GREEN AND SAVE



We will even include scooters and  motorcycles with this great rate offer.

If you are looking to make energy efficient improvements to your home. Come to GCU for a VISA Gold Home Equity Line of Credit (current variable rate as low as 5.00%) or a Home Equity Loan (fixed rate as low as 7.40%).

We have money to loan and a great loan rate for you, just ask us!

Apply online at www.generationscreditunion.com or call Maree or Polly at

(360) 357-5660 or (800) 672-7211

VERIFICATION OF ACCOUNTS



Our Supervisory Committee is currently conducting our bi-annual verification of accounts. The committee is charged with verifying member account information to further protect our members from unauthorized access and to verify that deposits and payments have been accurately posted to your account (s). Please review the enclosed statement for accuracy. If you do find any discrepancies in your account balances please contact the Supervisory Committee at:

Generations Credit Union
Supervisory Committee
P.O. Box 1873
Olympia, WA 98507-9821

Due to our process restrictions, the return address on your statement envelope is the address of the Supervisory Committee. In the past, long after the verification of accounts has been completed, we have had issues with members sending account deposits and loan payments to this address. The Supervisory Committee is a group of dedicated volunteers but their PO Box is not opened every day. If deposits or payments are sent to this address they may not be posted to the account for several days and, sometimes, weeks. Please continue sending all deposits and payments to GCU's P.O. Box 2526 to ensure prompt posting of your check deposits and payments.



REVERSE MORTGAGE—THE NEW RETIREMENT PLAN

Reverse mortgages have been around for many years as an option for retirees. So, why is it that not everyone knows what a reversed mortgage is and why they should consider it for retirement?

First, let's start off with the definition of a reverse mortgage. A reverse mortgage is a loan against the owner's home that taps into the equity of the home by paying tax free cash out to the owner without having to pay monthly mortgage payments, or having to give up the title to the home.

People who are 62 years old or older can apply for a reverse mortgage. The amount of money that is available to them is based on the amount of equity available in the home and the age of the applicant. The older you are when you apply for a reverse mortgage, the more money you will be able to tap into.

If it sounds too good to be true, it isn't. But a reverse mortgage does come with certain differences from conventional mortgages. After years of paying on a conventional mortgage, it is important to understand these differences so you can best decide how a reverse mortgage will benefit you in your retirement years. You might be thinking, "Why would I want to take out a loan if my house is already paid for?" It's true that a reverse mortgage is not for everyone. But if you are a person who has counted on Social Security to fund your retirement years and find that the cost of living in your home is more than your Social Security check can cover, it may leave you thinking you have no choice but to sell your home. Many people reach retirement age and decide to downsize, moving into smaller homes that cost less than the home they sold. They then use the extra money to live on in their retirement years. But what if you don't want to leave your home? Why should you be forced to leave a home you love in an area you are comfortable in because your income has changed due to retirement?

To determine if a reverse mortgage is right for you and to get additional information, contact Security Reverse Mortgage Services at 800-490-4287 or 253-853-5805.

VISA DEBIT CARD RENEWALS

Due to an increase in card fraud, regulations have recently been issued to help mitigate identity theft. The new regulation specifically addresses VISA Debit cards on which the magnetic strip on the back of the card and/or the embossed number on the front of the card contains the member account number. As all GCU VISA Debit cards with expiration dates greater than June 30, 2008 do currently contain the account number in the embossed card number we are now required to change our cards to comply with these new regulations. This means that all VISA debit cardholding members will be receiving a new VISA Debit card with an entirely new number before their scheduled expiration date or December 31, 2008 whichever comes first. They will be receiving a new (different) PIN that will be mailed out a few days later. If there are multiple VISA Debit cards on your account please notify the other cardholders that they will be receiving a new card number and PIN.

When you receive the new card, please destroy your old card immediately upon the successful activation of your new card. If you have scheduled automatic payments that post to your VISA Debit card please contact your payee and give them your new card number and expiration date before your next scheduled payment is due.

The new cards should be received 7-10 days before the expiration date. If you do not receive your new card 7-10 days before the card expiration date please contact us as soon as possible as your card(s) may have been intercepted or lost in the mail.

We apologize for any inconvenience this required change may cause our members but it is imperative that we maintain the highest levels of security to protect your valuable personal information.

PRIVACY POLICY Member Privacy Policy Statement

Generations Credit Union (GCU) is owned by its members and run by a volunteer Board of Directors that is elected by the membership. Member financial privacy is a top priority of GCU. This privacy policy explains how we collect, use, and safeguard our members' personal financial information.

GCU collects non-public personal information about members from the following sources:

- Information we receive from our members on applications or other forms;
- Information about our members' transactions with us, our affiliates, or others; and
- Information we receive from a consumer reporting agency.

GCU does not disclose any non-public personal information about members and former members to anyone, except as permitted by law.

We restrict access to non-public personal information about our members to those employees who need to know that information to provide them products or services. We maintain physical, electronic, and procedural safeguards that comply with federal and state regulations to guard our members' nonpublic personal information.

Generations Credit Union will protect the personal information of its members. This credit union will maintain strong security controls to ensure that member information in our files and computers is protected. We limit employee access to confidential member financial information to those employees with a business reason for knowing such information. Additionally, we maintain physical, electronic and procedural safeguards that comply with federal regulations.

A new, less expensive prepaid VISA card that offers PIN based AND non-PIN transactions.

A NEW PREPAID VISA CARD

The hassle of traveler's checks is becoming a thing of the past. Many vendors are just not accepting them any longer as traveler's check have become a favorite of scam artists and check forgers. Prepaid VISA card are quickly replacing traveler's checks as the top choice for travel, gift-giving, college, corporate bonuses and many other great uses.

GCU has partnered with a new company to provide state of the art VISA prepaid cards. They have a great new design and only cost \$5.00. There are no load or reload fees. The minimum load is \$10.00 and the maximum balance is \$2,000 AND the cards may be reloaded up to 10 times. The cards may be used at ATM's with a PIN or anywhere VISA is accepted as a purchase option. The cardholder can change the PIN after they receive the card.

Sound too good to be true. Wait-there's more!

There are two ways a card may be purchased. Instantly loaded generic cards may be purchased at our office or, if time isn't an issue, cards may be ordered with the recipient's name embossed on the front. The mailing time for the embossed cards to be received by the recipient may be 7-10 days. (mailing cost \$2.99)

The only additional charge is a \$2.50 dormant fee that is charged after a dormant period of 6 months. (A dormant period is defined as the time between card uses.) However, once the card is used the dormant period is restarted and the fee will not be charged again unless an additional 6 months of non-use is detected.

We hope our members will like this new addition to GCU's repertoire of great products!



**CALLING ALL KIDS
Schools out Special -Now at GCU**

GCU is rewarding our young savers. If a child between the ages of 3 and 17 opens an account or makes a deposit to an existing account before July 31, 2008 they will receive a gift or free money. Deposits made from July 1-July 31, 2008 that are between \$1.00—\$25.00 will receive a gift. New accounts and deposits of over \$25.00 will receive \$5.00 from GCU that will be deposited into their account.

(Deposits between \$1.00-\$25.00 must be made in the branch to qualify for the gift. If a deposit of over \$25.00 is not made at the branch you must contact us to have the \$5.00 deposited to your account.) (one gift or \$5.00 deposit per child)

If you are between the ages of 3 and 17 you may be eligible for a gift or free money

**2008 WILBUR WOODROW WALTON
SCHOLARSHIP WINNER**

Our GCU family would like to congratulate Thomas Peterson from North Thurston High School for winning GCU's 2008 \$500 scholarship. His essay on "Opportunities for Personal Growth" was insightful and the recommendations he received from teachers and friends were nothing short of amazing.

Thomas is a very bright young man and GCU is proud to award this scholarship to him. We wish him great success in his continued studies and for all that the future holds for him. Way to go Thomas!

**5 YEAR CERTIFICATE RATE
GOES UP and WE'VE ADDED
A SPECIAL BONUS.....**



A ONE TIME BUMP

**Purchase a 5 year certificate at the current rate of:
4.00% Annual Percentage Rate 4.07% Annual Percentage Yield**

**Anytime during the term you can do a bump up to
1.00% or the current rate (whichever is lower).**

This is a limited offer so get yours today!

RATE CHANGE NOTICE

JULY 1, 2008

Annual Percentage Rate

VISA Gold Credit Card rate down .25% to 5.00% -11.00%



GCU WILL BE CLOSED

on

Monday, Sept. 1

Labor Day

MARRIAGE HUMOR

'Mr. Clark, I have reviewed this case very carefully,' the divorce Court Judge said, 'And I've decided to give your wife \$775 a week.'

'That's very fair, your honor,' the husband said. 'And every now and then I'll try to send her a few bucks myself.'

CHECK 21 INFORMATION

We all started hearing about Check 21 a number of years ago and now the Federal Reserve Bank has mandated that all financial institutions convert their share draft processes to be Check 21 compliant or they will substantially increase their processing fees. The speed of check-processing has already increased in response to check-system improvements other than Check 21. Thus, even now, once a check is deposited with any financial institution, it is almost always delivered overnight to the paying bank and debited from the check writer's account the next business day. Check-processing speeds should continue to increase, over time, as financial institutions make further operational changes in response to Check 21. That means money may be deducted from your checking account faster. Before you write a check, it's always best to make sure your checking account has enough money in it to cover the check.

SUBSTITUTE CHECKS AND YOUR RIGHTS.

On October 28, 2004, the Check 21 Act went into effect and provides for a new negotiable paper instrument called a substitute check which can be used in place of an original check. To make check processing faster, federal law permits financial institutions to replace original checks with "substitute checks." These checks are similar in size to original checks with a slightly reduced image of the front and back of the original check. The front of a substitute check states: "This is a legal copy of your check. You can use it the same way you would use the original check." You may use a substitute check as proof of payment just like the original check.

If applicable, some or all of the checks that you receive back from us may be substitute checks. This notice describes rights you have when and if you receive substitute checks from us. The rights do not apply to original checks or to electronic debits to your account. However, you have rights under law with respect to those transactions. We may reverse the refund (including any interest on the refund) if we later are able to demonstrate that the substitute check was correctly posted to your personal account.

In certain cases, federal law provides a special procedure that allows you to request a refund for losses you suffer if a substitute check is posted to your account (for example, if you think that we withdrew the wrong amount from your account or that we withdrew money from your account more than once for the same check). The losses you may attempt to recover under this procedure may include the amount that was withdrawn from your account and fees that were charged as a result of the withdrawal (for example, NSF or Courtesy Pay fees).

The amount of your refund under this procedure is limited to the amount of your loss or the amount of the substitute check, whichever is less. You are also entitled to interest on the amount of your refund if your account is an interest-bearing account. If your loss exceeds the amount of the substitute check, you may be able to recover additional amounts under other law.



929 Eastside Street S.E.
P.O. Box 2526
Olympia, WA 98507-2526
Phone: 360-357-5660 or (800) 672-7211
Fax: 360-357-8456
E-mail: mail@generationscreditunion.com

Telephone Teller (800) 234-3728

Report a lost or stolen VISA:

CREDIT CARD (800) 442-4757

(outside the U.S.) (410) 581-9994

DEBIT CARD (800) 754-4128

(outside the U.S.) (727) 227-7004

To contact the Supervisory Committee:

P.O. Box 1873

Olympia, WA 98507-1873



Hours of Operation

Mon-Tues-Thurs- Fri 8:30 am—5:30 pm

Wed 10:00 am - 5:30 pm

(If the State Payday falls on a Wed. - open at 8:30 am)

2008

Board Members

Graeme Sackrison
Bill Kartman
Kathi Hamilton
Darrell Wallace
Johanna Standish
Suzanne Greer
Jacob Stewart

Supervisory Committee

Tim Norris
Jim Donnelly
Penny Hall
Dick Huycke
Sheila Johnson-Teeter

Credit Union Staff

Marylin Ball-Brown, CEO
Terry McGuire, Operations Manager
Alan Olsen, Finance Manager
Carol Emmons, Lead MSR
Maree Benner, Lead MSO
Polly Stathopulo, MSO
Myrna Jorgensen, Accounts Control
Jensen Codera, Accounts Control
Debra Erickson, MSR/Visa Coordinator
Lacey Doyle, MSR
RaeAnna Hughes, MSR
Amanda Schmidt, MSR
Geri Thumser, Compliance Officer
Nikki Lougheed, HR/Accounting
Jamie Holmstrom, Internal Auditor



Nationwide
On Your Side™

Investments Retirement Insurance