# generation A DIVISION OF COMMUNITY 1<sup>st</sup> CREDIT UNION

Enroll in online banking today and start enjoying the convenience of 24/7 banking services and the security of having your account information at your fingertips. Enrolling in online banking is easy. We're happy to help walk you through the process, or follow the steps below to sign up at your convenience.

#### **Online Banking Set-up**

- Visit our website www.generationscreditunion.com 1. and select "Register New."
- Enter account # & enter PIN (Last 4 of SSN). 2.
- Enter the last 4 of SSN again, enter your home 3. zipcode, then enter your DOB in MM/DD/YYYY format.
- Choose a new passcode. 4.
- Choose a username and accept disclosures. 5. Username: \_\_\_\_\_
  - Password:

\*For username and password, use only numbers and letters, no special characters.

Select & answer 3 security questions, continue and 6. accept.

# **Bill Pay Set-up**

Stop writing checks and start paying bills the easy way! Bill pay is fast, convenient, and completely secure. You can pay bills individually or set-up re-occurring payments. Plus, it's free!

To set up bill pay:

- Login to online banking through the website. 1.
- Click the "Bill Pay" tab to create an account. 2.
- Choose challenge phrase & a response. 3.
- Accept the terms & conditions, then press 4. accept & submit.

# eStatement Set-up

These electronic versions of your statement allow you to search, save, and print your statement whenever you want! eStatements are free, easy, and environmentally friendly. They are very secure because you can only access them through your online login!

To sign up for eStatements:

- 1. Login to online banking through the website.
- 2. Click the "Online Services" tab.
- 3. Click the "eStatements" tab.
- 4. Verify your email address.
- 5. Consent to eStatements.

### **Generations** App

You can manage your account through your smartphone using the Generations app. You'll have access to your account history, transfers, bill pay, and much more. Scan the QR code with your smartphone camera to be taken directly to the Generations app in the app store!

Android/Google

#### Apple/iPhone



